

Job description

Test Engineer

Savitri Telecom Services is hiring Test Engineer for Delhi location.

Roles and Responsibilities

Candidate will be responsible to provide testing support/customer support for PAW and PT product line which will include the following job responsibilities:

- Provide high quality remote technical support for wireless protocol products, primarily the RA platform, LTS Platform and GNSS product line.
- Manage customers technical issues, analyze logs and work with internal teams (e.g. R&D and Product Management) to deliver solutions.
- Work closely with the development team to prioritize bug fixes and new features, review documentation and monitor release schedules.
- Utilize a range of methods to efficiently solve customer issues, including e-mail, telephone, and remote access sessions to customer systems.
- Assist senior support engineers in handling support for key customers in the area, including support for multiple products, regular onsite support visits, interacting with local sales engineers and reporting on customer requirements and schedules.
- Work as a part of a collaborative cross-regional protocol support team for sharing knowledge, providing feedback in team meetings and giving input to weekly and weekly-n-monthly status reports.

Desired Candidate Profile

- 2-4 years experience in the related/telecommunication field.
- Required Qualification-BE/B Tech (EC/Telecommunication).
- Good working knowledge of 3GPP 3G/4G protocols (L2/L3).
- Basic understanding of network monitoring concepts and management tools.
- CCNA/ CCNP and mobile device testing will be added to advantage.
- Basic Hardware Troubleshooting skill.

In order to be successful in this role, the following competencies and behavior skills are required:

- Excellent communication skills.
- Focus on customer satisfaction.
- Methodical problem solving skills.
- Strong analytical skills and able to collate and interpret data from various sources. Ability to assess and prioritize faults and respond or escalate accordingly.
- Good organizational skills e.g. time management and balancing priorities.

Contact Details:

hr@savitritelecom.com

Role Telecom DUT Engineer

Industry Type Telecom / ISP

Functional Area Telecom DUT Testing

Employment Type Full Time, Permanent

Role Category Not mentioned

Education

UG :B.Tech/B.E. in Electronics/Telecommunication

Key Skills

Test Engineering Technical Support

Product Management Onsite Support LTS Platform Local Sales RA platform GNSS product line Remote Access

About Company

SAVITRI TELECOM SERVICES started in 1999 which became SAVITRI group having following organization under its umbrella:

- Savitri Telecom Services.
- Savitri Telecom Pvt. Ltd.
- Savitri Holding Pvt. Ltd.
- Savitri Techno Industries Ltd.
- Savitri Telecom Services Ltd.

We are a business group with diverse interests and lead the way where we work. We integrate strategy, design, technology and talent to provide high impact solutions to our customers across the business life cycles.

The company was formed with a purpose to create more employment opportunities in society and to provide business solutions to the industry. Savitri Group today operates globally for a wide range of products, services and solutions in the field of IT, Telecommunication, Retail, Power, E-Commerce and Education.